

**To be filled out by customer:**

Contact / Delivery address: (please fill out completely, print, sign, and send with the defective device)

Company: _____	Department: _____
Street/No.: _____	POB/HPC: _____
Postcode.: _____	Unloading point: _____
City: _____	Country: _____
Last name: _____	First name: _____
Tel.: _____	E-mail: _____

Device data: (mark the corresponding product)

<input type="checkbox"/> BLUEPIRAT Rapid <input type="checkbox"/> BLUEPIRAT Mini <input type="checkbox"/> BLUEPIRAT 2 <input type="checkbox"/> 5E <input type="checkbox"/> BLUEPIRAT Remote	<input type="checkbox"/> Remote Control Touch <input type="checkbox"/> BLUEPIRAT Power Backup <input type="checkbox"/> Cable set
<input type="checkbox"/> FW version AFTER repair	
<b>Data backup necessary?</b> no <input type="checkbox"/> yes <input type="checkbox"/>	
- Data backup from date: . . . 20    Time: . o'clock	
- Data backup until date: . . . 20    Time: . o'clock	

**Serial number:**

**Article number:**

(see on label -> Part / Article number)

Repair no.:

30000    \_ \_ \_ \_

Problem description/ Required service: (as detailed as possible please)

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**Last occurrence (important)**                      Date: . . . 20                      Time (approx): . . . o'clock

**Attention:** Please note that for the analysis of our devices fees are incurred.  
After the repair the device is reset to standard configuration optionally and the internal memory is formatted!

Date: . . . 20    Signature: \_\_\_\_\_

Customer Support - device received: \_\_\_\_\_                      Signature: \_\_\_\_\_

Please send the device including Service report to:  
**MAGNA Telemotive GmbH, to. Repair department., Heidemannstr. 166, 80939 Munich, Germany**  
 Additionally please send it by email to [TMO.Productsupport@magna.com](mailto:TMO.Productsupport@magna.com)